Harbour Mastery®

Cruise and Passenger Logistics Portal for NetSuite

Streamlining Cruise Operations with Digital Precision

Step into the future of maritime management with Harbour Mastery's® i-Seaports ERP Management™ solution, a robust native application seamlessly built inside Oracle NetSuite®. This application streamlines maritime operations through digital automation, allowing you to complete tasks more easily, improve effectiveness, and increase operational efficiency.

The **Cruise and Passenger Logistics Portal for NetSuite** module offers your port personnel effortless online management of cruise vessel reservations, port-of-call requests, and comprehensive vessel operation services. Designed to enhance the efficiency of home ported services and financial transactions for cruise line clients, our portal ensures seamless integration of annual rotation schedules and simplifies the confirmation of reservations and service requests. Manage everything through the Harbour Mastery Agent Services Portal for NetSuite or manual entries from email, fax, or telephone, bringing unparalleled efficiency to your maritime operations.

Benefits

1. Allows instant viewing of your cruise agent's and cruise line's needs far in advance of arrival

2. Streamlines operational processes for planned service delivery such as bunkers, water, positioning, line handling, and other.

3. Reduces manual data entry and potential errors

4. Provides cruise agents with instant confirmations and feedback, and ongoing updates as changes occur, such as weather delays

5. Increases staff efficiency, allowing time for higher-value tasks

Built Natively inside NetSuite

Vessel and Cargo Logistics Portal for NetSuite is 100% natively integrated within NetSuite so that all activity is handled in real-time and with complete 360° visibility. Using this application feels like "you have never left NetSuite" – it's a seamless experience.
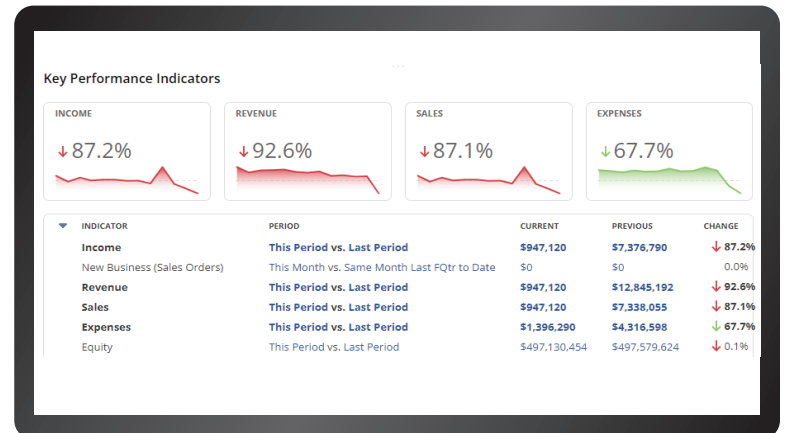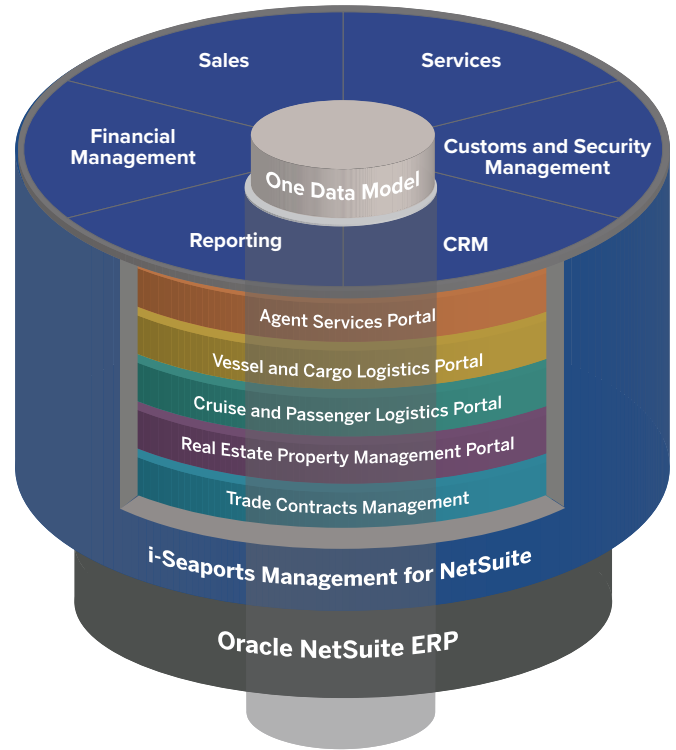
Delivering operational support to world's largest cruise ports

Built for
ORACLE
NetSuite
Native SuiteApp

Features

1. Visualizes available inventory of space across time
   a. Google Earth Port Map and locations calendar grid
   b. Displays all available and occupied piers in a time frame

2. Allows port operations to upload annual schedules to the designated piers that appear on the Google Earth map or calendar grid

3. Provides port operations and finance staff to view the history of all previous services and activities within a customer account

4. Streamlines requesting repeat services for customer convenience and efficiency

5. Provides the ability to customize operation forms for cruise contract services including:
   a. Line handling according to ETA and ETD plan
   b. Pilotage and towage
   c. Provisioning
   d. Embark, Disembark passengers and crew counts
   e. Bunkering and water
   f. Lay berth requests
   g. Immobilization requests for repair

6. Allows all services to flow seamlessly into the billing and collection process

7. Allows operations to store and produce required compliance forms, including:
   a. Customs documentation
   b. Immigration documentation
   c. Vessel security officer reports
   d. Cargo security officer reports

Sales | Services | Financial Management | One Data Model | Customs and Security Management | Reporting | CRM

Agent Services Portal
Vessel and Cargo Logistics Portal
Cruise and Passenger Logistics Portal
Real Estate Property Management Portal
Trade Contracts Management

i-Seaports Management for NetSuite

Oracle NetSuite ERP

Key Performance Indicators

INCOME	REVENUE	SALES	EXPENSES
↓87.2%	↓92.6%	↓87.1%	↓67.7%

INDICATOR	PERIOD	CURRENT	PREVIOUS	CHANGE
Income	This Period vs. Last Period	$947,120	$7,376,790	↓ 87.2%
New Business (Sales Orders)	This Month vs. Same Month Last FQtr to Date	$0	$0	0.0%
Revenue	This Period vs. Last Period	$947,120	$12,845,192	↓ 92.6%
Sales	This Period vs. Last Period	$947,120	$7,338,055	↓ 87.1%
Expenses	This Period vs. Last Period	$1,396,290	$4,316,598	↓ 67.7%
Equity	This Period vs. Last Period	$497,130,454	$497,579,624	↓ 0.1%

Customers

PORT CANAVERAL · Oregon's Seaport... Port of Coos Bay OREGON INTERNATIONAL Port of Coos Bay · GALVESTON WHARVES · GULF MARINE CONTRACTORS · Puerto Bahía · PORT TAMPA BAY · TRADEPOINT ATLANTIC